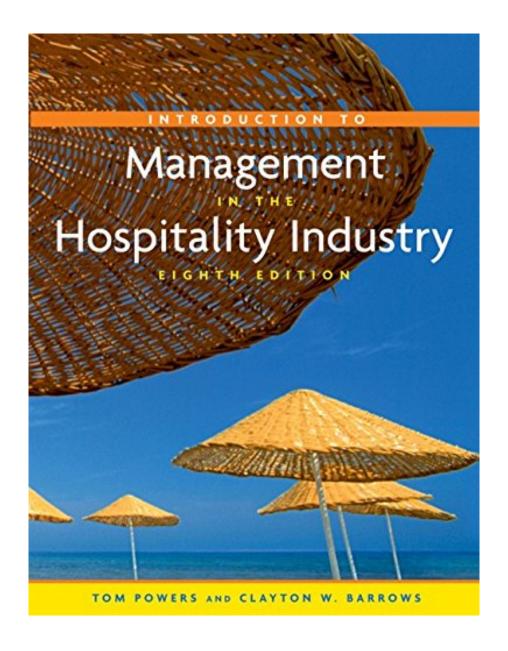


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TOM POWERS is Professor Emeritus at the School of Hospitality and Tourism Management at the University of Guelph in Ontario, Canada. CLAYTON W. BARROWS is Professor at the School of

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